

WEBSITE TERMS AND CONDITIONS

By using this website you agree to be bound by the terms and conditions set out on this webpage. If you do not accept these terms and conditions, you must refrain from using this website.

This website is owned and operated by DocTree ABN <u>60683870993</u> (referred to in these terms and conditions as 'we', 'us', or 'our').

1. INTELLECTUAL PROPERTY

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2. LIABILITY

We make no warranties or representations about this website or any of its content and will not be responsible to you or any third party for any direct or consequential loss suffered in connection with the use of this website. To the maximum extent permitted by law, we exclude any liability that may arise due to your use of our website and/or the information or materials contained on it. You agree to indemnify us for any loss or liability arising out of your use of this site.

3. PAYMENTS

We accept the following payment methods on our Site:

Credit Card, Debit Card

When you provide us with your payment information, you authorise our use of and access to the payment instrument you have chosen to use. By providing us with your payment information, you authorise us to charge the amount due to this payment instrument.

If we believe your payment has violated any law or these Terms and Conditions, we reserve the right to cancel or reverse your transaction.

4. CANCELLATION, REFUNDS AND NO-SHOW

Cancellation and Refund Policy:

Cancellations made within 24 hours of booking the service will be fully refunded at no additional cost. After 24 hours from the time of booking, cancellations will not be refunded. Should you wish to reschedule your appointment, this can be done so once, at no extra penalty. Further changes to the appointment time will attract a penalty of 10% of the booking fee. You can cancel or reschedule an appointment by emailing us at info@doctree.com.au

If DocTree cancels an appointment due to unforseen circumstances, a new appointment will be promptly rescheduled, subject to availability.

No-Show Policy:

No show will not be refunded.



5. EXTERNAL LINKS

Our website may contain links to websites operated by third parties. Those links are provided for convenience and may not remain current or be maintained. Unless expressly stated otherwise, we do not endorse and are not responsible for the content on those linked websites and have no control over or rights in those linked websites.

6. UPDATES

We may change these terms and conditions at any time by updating this webpage and your continued use of the website following such update will represent an agreement by you to be bound by the terms and conditions as amended.

7. PRIVACY

These terms and conditions also include our Privacy Policy that can be accessed on our website.

8. JURISDICTION

Your use of the website and these terms and conditions are governed by the laws of VIC, Australia.

